
Policy for renewals and deletions of domain names

1. A domain can be registered through EPAG for fixed periods. The registrant chooses the initial registration period upon submitting a registration request. Further, the registrant can choose to opt for an auto-renewal after the initial registration period in order to secure its registration. The auto-renew service can be cancelled at any time for each domain name.
2. Upon end of the initial registration period, and if the registrant has not opted for an auto-renewal service, EPAG informs the registrant about the pending end of the registration and offers him to renew the registration. If the registrant does not respond to the notification, and also fails to respond to a reminder notice sent two weeks before the final expiration date, EPAG cancels the domain name registration 14 days after the expiration date, unless extenuating circumstances laid out by the ICANN “Expired Domain Deletion Policy” (see <http://www.icann.org/registrars/eddp.htm>) prohibit EPAG to do so.
3. If the registrant wishes to extend its registration but fails to submit payment until the end of the auto-renew grace period, the registration will be cancelled by the end of the auto-renew grace period.
4. The registrant can request EPAG to delete a registered name any time during a registration period. EPAG will process a deletion request if the registrant provides a written notice by fax or email, allowing EPAG to verify if the requester of a deletion request matches the identity of the registrant.